



REQUEST FOR EXPRESSIONS OF INTEREST – NMB.No.1/2020EOI

For provision of system software services to operate NAMBoard's Market and farm services operations, accounting management services, regulatory services and corporate affairs management.

1. Background

NAMBoard's mandate is to drive, procure and sell farmers' produce at the best available prices, increasing income and livelihoods of farmers.

As part of an ever-changing landscape and expansion in market related activities, the company would like to operate under a more secure and up to standard environment. Based on this, NAMBoard is desirous to install a competent system to monitor and control its core business functions.

2. The supplier will be responsible for:

- a. The provision of a Customer Relations Data Analytics system for: farmers information analysis; packhouse information analysis; Ncabeni sales; Ncabeni farm shop sales; local supermarkets direct sales; export market sales; cold chain facilities; programs;
- b. The provision of a customer service improvement system for: mobile sales information analysis; mobile sales for local supermarkets analysis; NAMBoard app; farmers information unit-Agricultural Information System extension; farmers export market app.
- c. The provision of accounting information system for: stock inventory management, including minimum stock levels, receiving and issuing of stock and consumables with monthly reports for all inventory; point of sales; management of inventory cycles; payable and cashbook cycle; receivables; balancing control accounts; and general ledger.
- d. The provision of an integrated permit system
- e. Human resources management system for: payroll; leave management; clocking and time management;
- f. Procurement management system, create Namboard catalogue for all supplies, Issued Tenders, Monthly reports for all Purchase requisitions and Purchase Orders.
- g. Design a Contracts management system with a standard Contract for Namboard for goods and services
- h. Design a process flow integrating Namboard business systems and document it for future use
- i. Ensure that the system provided is cloud based, to enable users to access it where there's internet.

3. The Service Provider should meet the following requirements:

- Have minimum 5 years' experience with design, development, test processes, and deployment of information system development;



- Have minimum 3 years' experience of software quality assurance/testing experience of increasing complexity with the planning, organization, and control of Software Quality Procedures for complex information system development projects and experience in developing software and associated documents;
- Have minimum 5 years experience in reviewing and analysing system designs, development and implementation for industries in related field;
- Have experience with current and emerging technologies;
- Experience with testing modern-based applications in an informal to semi-formal testing environment;
- Experience with Quality Assurance methods, standards, and tools;
- Must be resourceful enough to apply testing methodologies even when a formal specification is not available;
- Familiarity with the underlying architecture of a modern-based application for agricultural and agriculture related cascade is required;
- Experience in using defect tracking and test management tools;
- Solid troubleshooting and analysis skills with attention to detail and quality;
- Have knowledge of Donor funded projects regulations and procedures;
- Excellent knowledge in the English language;
- Ability to work independently as well as team membership.

Consultants will be selected in accordance with the procedures set out in the Procurement Act 7 of 2011: *Selection and Employment of Consultants by Council*, January 2020.2002).

Expressions of interest in English, with designation: "Expression of interest – NMB.No.1/2020EOI" must be delivered to the address below (post or e-mail) by **16h30, Monday March 2, 2020.**

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